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## ORAL HEALTH RESEARCH CONGRESS

## RODOS PALACE HOTEL **RHODES, GREECE**

EXHIBITORS MANUAL

@CED IADR
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@CED-IADR

Professional Congress Organizer:

CONVIN S.A. 29 K. Varnali str, 15233 Chalandri Athens, Greece +30210 6833600 🕲 www.convin.gr Congress correspondence & updates: 🕿 info@ ced-iadr2023.com

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## General Information \_ Exhibitor Overview

#### **Exhibition Dates and Venue Address**

Dates: 21-23 September 2023

**Conference and Exhibition Rodos Palace Hotel and Convention Centre** Iraklidon Avenue (Trianton), Ixia P.O.Box 121, 85100 Rhodes, Greece

#### **The Venue Details**

To see the Conference Venue details please click HERE

#### **Exhibition Timetable**

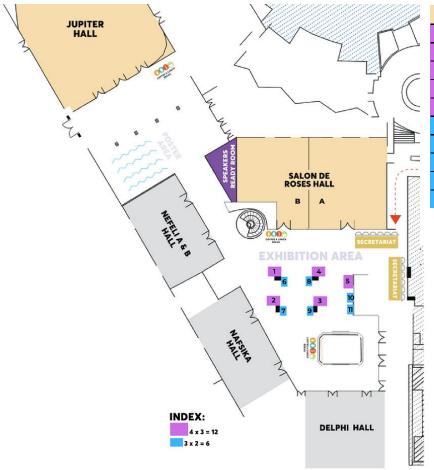
Set up / Operating Hours/ Dismantling Schedule	Date	<b>Timing</b> (From)	<b>Timing</b> (To)
Official Build-up		(11011)	(10)
Kindly see priority below according to construction type			
Access for Space Only Contractors / Exhibitors	TUE, 19 September 2023	11:00	20:00
Access for Basic Booth Exhibitors Venue opens to exhibitors with basic booths to set up and decorate	TUE, 19 September 2023	14:00	20:00
Deadline for completion of Stand Build Setup time ended. ALL exhibitors and contractors must have completed their preparations. Excess boxes to be removed	WED, 20 September 2023	17:00	
Conference Dates and Opening Hours Exhibition Staff Exhibitors			
Day 1	THU, 21 September 2023	08:30	18:00
Day 2	FRI, 22 September 2023	08:30	18:00
Day 3	SAT, 23 September 2023	08:00	13:00
Official Tear-down for exhibitors	SAT, 23 September 2023	13:00	20:00
For safety reasons, breakdown cannot commence before the official end of the exhibition (Saturday, 23 September 2023, until 13.00) and until all visitors have left the exhibition hall.	Removal of all goods and stand build materials and collection of material from stands by your appointed company. PLEASE ENSURE ALL BELONGINGS ARE REMOVED FROM YOUR STAND OR LABELED FOR COLLECTION BY Saturday, 23 September 2023 at 20:00 – ANY ITEMS LEFT UNCOLLECTED AFTER THIS TIME WILL BE REMOVED AND DISCARDED. Exhibitors must ensure that any return shipments are clearly labeled (including contact details & shipment destination) and ready for collection from their stands by their appointed company.		

#### **Core Hours & Floor Plan**

We are asking stands to be staffed during the following core hours

Dates	Schedule	Core Hours
	Coffee Break (1)	10.00 - 10.30
THU, 21 September 2023	Lunch Break	12.30 - 13.30
	Coffee Break (2)	15.30 – 16.00
	Coffee Break (1)	10.00 - 10.30
FRI, 22 September 2023	Lunch Break	12.30 - 13.30
	Coffee Break (2)	15.30 – 16.00
SAT, 23 September 2023	Coffee Break	10.00 - 10.30

Outside of these hours you may leave your stand unstaffed, however you must ensure that your stand is as safe as is reasonably practicable, preferably using rope and post to prevent delegates entering the area. Please note we will not be responsible for any valuables left on the stand when it is not staffed.



Booth #	Exhibitor
1	GC International
2	Ivoclar Vivadent
3	Septodont
4	Tecnoss Dental
5	Dentsply Sirona
6	SDI
8	Harvard Dental International
9	MEDITERRA SA
10	Zircon Medica/Patent
11	Kuraray Noritake

## A-Z of Information

#### A Accommodation

Rhodes offers an excellent choice of accommodation in a range of hotels within walking distance, apart from the Rodos Palace Hotel and Convention Centre, which the congress will take place.

CED-IADR has appointed CONVIN SA as the official hospitality services provider that has negotiated specially discounted rates for CED-IADR 2023 delegates' hotel bookings.

You can book, modify or cancel your hotel reservations at any time by contacting <u>delegates@ced-iadr2023.com</u>

#### **ATM Facilities / Banks**

An **Eurobank ATM machine** is located within 2 minutes walking distance from the premises as well as an **Alpha Bank ATM machine** is located within 3 minutes walking distance from the premises, too. An **Alpha Bank** branch is located approximately 8 minutes driving distance from the venue (Eth. Antistasis 83, Rodos 851 00, Greece). Bank working hours: 08:00-14:00 (Monday-Friday).

#### **Audiovisual requirements**

If you require any additional technical facilities for your stand, please liaise with your Exhibition coordinator at <u>sponsorship@ced-iadr2023.com</u>. <u>Related order form is be available in this link</u>.

#### **B** Badges and Passes

**Please note:** No access into the exhibition area will be permitted at any time unless the relevant pass is displayed.

**Contractor Passes:** Anyone employed to build-up or breakdown your stand (including representatives from the exhibiting company).

On arrival, individuals must hand in either their passport or valid ID in exchange for a pass. If an individual does not hold their original passport or valid ID, the passport with company stamp and manager signature will be temporarily accepted. This process is by exception only. This will allow them to access the exhibition hall during build-up and breakdown (but not during the exhibition open times). **Exhibitor Badges**: Exhibitor badges are required for all personnel working on your stand during the operation hours of the exhibition. These badges will entitle you to entry to the exhibition area and scientific sessions.

Complimentary exhibition passes are allocated as stated in your Exhibitor/ Sponsor Agreement. Full Name list for allocated passes should be send to your coordinator at <u>sponsorship@ced-iadr2023.com</u>. according to the important deadlines schedule (**page 13**). If you require additional exhibitors' badges you can book these at the same time at a cost of **€ 100** through this online <u>form</u>

Each exhibitor will be entitled to the following:

- Access to exhibitors' area
- Coffee Break
- Lunch Break
- Welcome Reception

Exhibitor badges will be available for collection by each individual company representative at the Exhibition Help Desk operating at the exhibition area according to the following schedule:

- Wed 20 September, 17:00 19:00
- Thu 21 September, 08:00 18:00
- Fri 22 September, 08:00 18:00

#### **Build-up and Breakdown**

Please refer to the Exhibition Timetable on page 3.

#### C Car Parking

The Rodos Palace Hotel and Convention Centre carpark offers car parking space which is free for attendees who are staying in the hotel premises.

#### Carpet

The Exhibition Area does not require the floor to be covered with carpet and thus, the Ordered Standard Schell scheme booths do not include carpet. If you wish to lay a carpet nonetheless, <u>related order</u> form is be available in this link.

#### Catering

The Rodos Palace Hotel is the exclusive supplier of food and beverage to all exhibitors at the Convention Center, as it includes catering services in-house. As per Venue policy and Food Safety regulations, it is not allowed to bring any food or beverages from external sources into the premises during build-up, event days and tear-down.

The hotel can prepare custom-made menus to accommodate your special requirements. Please refer to the Exhibition coordinator at <u>sponsorship@ced-iadr2023.com</u> in order to assist you with tailor-made needs.

#### **Cleaning & Waste Collection**

The Hotel undertakes the cleaning of communal spaces (at the end of each Conference Day), but not the cleaning of the interior of each booth. If you wish to clean the interior of your booth (floor, desks, tables, etc.) at the end of each Conference Day, you will have to <u>send us your request</u> including the exact dates you wish to receive the cleaning services, at <u>sponsorship@ced-iadr2023.com</u> Removal of any abandoned booth fitting materials, carpet or excessive waste will be subject to an additional charge. Exhibitors are responsible for their own waste removal during set-up and tear-down. The paint cans should not be thrown inside the skips and should be removed from the premises instead. The tenanted space must be vacated with all adhesive tapes, paint and similar traces completely removed.

#### Contractors

In case you wish to create your own bespoke booth design you may employ the stand contractor of your choice.

If you are employing a contractor to build your booth, it is essential that he is fully aware of the relevant forms, deadlines and responsibilities.

Please ensure that all of your contractors are fully competent to carry out the jobs allocated to them. **BASIC BOOTH** stands (and any extra requirement) must use the official contractor:

#### **Group Congress | Exhibition & Event Services**

T: +30 210 60 95 800 E: <u>orders@ced-iadr2023.com</u>

#### **Couriers**

Any courier requirements we encourage to be arranged through the official Conference forwarder:

#### HARLAS INTERNATIONAL TRANSPORT SA

39 Gounari str, 18531, Piraeus, Greece
PIC : Ms. Efi Griva
T: +30 210 9648771-5 (ext. 205)
E: <u>exhibitions@harlas.gr</u>

**Important Note**: All materials should be sent via the official forwarder:

Please add "CED-IADR and Booth Number" on the

labels as well.

Please see also below section "Deliveries", for the collection procedure.

#### **Currency Exchange**

Rodos Palace Hotel and Convention Centre provide currency exchange services for their guests. For more information about rates and fees you can contact the hotel directly at:

> Tel: (+30) 22410 97222 E-mail: info@rodos-palace.gr

#### D Decoration

Decoration such as Plants & Flowers, Graphics/ Printings can be ordered through the <u>related order</u> forms which are be available in this link.

#### **Deliveries/ Collections**

The Venue <u>cannot accept any deliveries</u> on behalf of neither organizers nor exhibitors in any time prior the Congress.

HARLAS International Transport S.A. has been appointed as the <u>official CED-IADR 2023 contractor</u> for domestic and international freight forwarding. They can arrange:

- all local, interstate and international transport services including delivery to each exhibitor's booth at the exhibition venue;
- storage of early consignments;
- storage during and after the exhibition;
- packing materials during the exhibition.

See full contact details on page 12.

#### **Dilapidations**

Exhibitors are liable for any damage they may cause to buildings, floors, walls, columns or to any shell scheme equipment or any other exhibitor's property. Exhibitors are also responsible for any damage caused by their agents or contractors.

No exhibitor may apply paint, lacquer, adhesives or coating to the building or shell scheme panels nor drill holes into the floor. The organizer will inspect the halls before build-up and after dismantling of the stands and any damage caused will be charged directly to the exhibitor. This includes a charge for removing any carpet tape or heavy building waste left behind.

#### **Disabled Visitors**

All exhibition halls, meeting rooms and public areas are accessible by wheelchair. All toilets have access for disabled visitors, whilst all doorways and lifts accommodate standard wheelchairs and have low-level buttons. **Note for exhibitors:** all stands should be readily accessible to disabled visitors.

#### **Distribution of Promotional Material**

All business including dispensing of literature and promotional material must be conducted from your stand. You are kindly asked not to hand out material etc. in any part of the exhibition hall or at the entrance to the event, in the gangways, concourse or conference rooms.

#### E Electrical Services / Lighting

Power supply within the venue is as follows:

• Single Phase: 220-240 V, 50 Hz Two-prongs plugs/sockets are standard in Greece. The majority of equipment can be catered for either by the standard single-phase, 220-240 V supply, or by a 10-Amp, two-pin plug socket with earth contact on the sides.

• Three Phase: 380-440V, 50 Hz

The high-voltage power supply uses the standard Greek 380-440V, 50 Hz, three phase, five-wire, 50Hz, multiple-earthed neutral system, industrial plug. Exhibitors planning to bring their own electronic equipment to the Conference must conform to the standard power supply described above. Plug adaptors and power converters may be needed to make internationally configured equipment compatible with Greek power outlets. Please ensure your order includes a sufficient number of sockets to prevent overloading. In case you require 24-hour electricity supply, please note it must be ordered separately.

Any additional electrical requirements must be ordered through the respective form. Related order form is be available in this link.

Please ensure you order electrical connections in advance to avoid delays onsite.

Adaptors and extension lead must be provided by the exhibitor or by his stand contractor and they are responsible to wire and test them accordingly. Standard provision to all **BASIC BOOTH** exhibitors of

12sqm and 6sqm, is:

- 2 Spotlights & power supply with 1 twin socket (1 kW)

#### **Evacuation plan (Emergency procedures)**

For the Hotel's full Emergency Procedures and Evacuation Plan.

#### **F** Fire Precautions

There are strict regulations governing in the materials that may be used in the construction of stands and in the demonstration of products.

Please refer to the Venue website for more info.

#### **First Aid**

If you need assistance during your presence in the Rodos Palace Hotel and Convention Centre, please address your request to the Registration Secretariat, operating at the Convention Center throughout Conference dates. Also, it is important to be noted that the hotel has a "doctor on call" 24/7, as a service.

#### Furniture

All furniture should be hired via the Official Contractor through the <u>related order form is be available in this</u> <u>link</u>.

#### **G** Gangways

Gangways shall be kept unobstructed at all times and exhibits shall not project into gangways.

#### **H** Heights for Constructions

Constructions' height in the Exhibition Area is 2,5 m.

#### Hostesses

If you require promotional services/ hostesses for your booth please contact your Exhibition coordinator at <u>sponsorship@ced-iadr2023.com</u>.

#### I Insurance

Neither the Organizers nor its contractors shall accept any liability for the loss, damage or destruction of any exhibits or contents therein. Exhibitors are reminded they should take out adequate insurance cover against any risk of loss, damage, injury or liability.

#### Internet

The Venue/Congress offers free WIFI services throughout the hotel premises. During the Congress dates, a dedicated named WIFI Network will be available for the Congress Attendees.

#### L Lost Property

The Lost and Found office is located at the Venue's Reception Area and is responsible for the safekeeping of items that have been found at the premises after the end of the daily program. Rodos Palace or Organizer assumes no responsibility for the care and/or protection or loss of any personal belongings left unattended on the Venue property, under any circumstances, including theft, vandalism, or malicious mischief of any such belonging. Anybody losing property should report the details to the Lost and Found office as soon as they become aware of the loss. Losses may be reported by phone to the Lost and Found office or in person, and must be followed up with an official report of loss, theft or disappearance.

#### M Marking out of Stands

Marking out of booth will be carried out by the official stand contractor prior to the exhibition build-up times.

#### N Name Boards (company name sign)

All Basic Booth stands are provided with a fascia board bearing the exhibiting company's name in standard script. If you do not submit a name, the name of the company as it appears on your agreement form will be shown.

Form to complete, page 14: Exhibitor Receipt Form

#### P Photographer

The Conference Organizers will arrange for a professional photographer to take general photos from the exhibition area and conference halls during scientific sessions.

If you require tailor-made photographer services, please contact at <a href="mailto:sponsorship@ced-iadr2023.com">sponsorship@ced-iadr2023.com</a>.

#### **R** Religious Services

Rodos Palace provide its guests religious services in order to accommodate and respect their religious needs. For more information about the availability and the religious services, you can contact directly the hotel at:

> Tel: (+30) 22410 97222 E-mail: <u>info@rodos-palace.gr</u>

#### S Security

The Congress Organizers will control general security arrangements for the exhibition and ensure the premises are adequately patrolled. Whilst the Congress Organizers will make reasonable arrangement for security coverage, neither them nor the venue shall be held responsible for any loss or damage which may occur and it will be the exhibitor's responsibility for the security of their stand, its exhibits and contents including personal property. To help ensure good security at the exhibition please take note of the following points:

• Do not leave cash, handbags, phones, valuables etc. in drawers, cupboards or on exhibits on your stands.

- Do not leave valuables in unattended clothing.
- Check all lockable desks and cupboards before leaving your stand.
- Make sure you arrive prior to the official opening times and do not leave your stand at night before the hall is clear of delegates.

Please note that the build-up/breakdown days are busy periods so you are recommended to work in pairs, so that your stand is staffed at all times.

#### **Smoking Policy**

Smoking within the building premises is strictly prohibited, but designated smoking areas are provided outside of the building.

#### **Stand Information**

#### **BASIC BOOTH SPECIFICATION:**

- **BASIC BOOTH** ordered/provided by default through the Organizer (as per Sponsorship & Exhibitor Brochure) includes:
- <u>Standard Shell Scheme build-up</u> (aluminum frames in white color & stand wall partitions (panels) from white melamine panels 100x250 (WxH)
- <u>1 Fascia Board</u> (company name sign), one color Helvetica fonts
- 2 spot lights
- Power supply with 1 twin socket (1 kW)
- 1 Table
- 2 Chairs

The stands will be constructed by the official contractor: Group Congress | Exhibition & Event Services

T: +30 210 60 95 800

E: orders@ced-iadr2023.com

**Please note:** No furniture, power or lighting <u>other</u> <u>than mentioned above</u> is included within the cost of your selected stand type. This must be ordered through the relevant forms (link).

#### Storage

Please note that the Venue <u>does not have any storage</u> <u>facilities</u>; therefore, no deliveries will be accepted prior to your tenancy times or during Conference dates. In case you wish to store large volume objects, all enquiries should be directed to:

#### HARLAS INTERNATIONAL TRANSPORT SA

39 Gounari str, 18531, Piraeus, Greece
PIC : Ms. Efi Griva
T: +30 210 9648771-5 (ext. 205)
E: exhibitions@harlas.gr

#### **Sustainability**

CED-IADR 2023 aims to minimize the environmental impact of the event and contribute towards a safe and healthy environment. Implements numerous measures, from the planning of the event to execution and from the moment you start looking into your travel arrangements until you are back from the congress.

#### T Traffic Management

The Rodos Palace Hotel and Convention Centre located near the beach and thus, in the high season (June-Mid September) the traffic is increased, compared to the other months. However, Rodos Palace is well aware of the traffic issue and every year they take precautions to ensure seamless access for visitors with minimum interruption to traffic flow. They also provide dedicated free parking at their premises.

#### **Travel to Venue**

The Hotel is located along Iraklidon Avenue (Trianton), Ixia, approximately 2 minutes walking distance from the nearest beach and 20 minutes' drive from the Rhodes International Airport Diagoras. The venue is also next to the main road which public transport bus stations are located there, from which, the buses from/to the airport are passing through (line 50). Bus station: HOTELS RODOS PALACE - AKTI IMPERIAL

- DIONISOS

#### V Visa Information

Greece is a Member-State of the European Union and has signed the <u>Schengen Agreement</u>. While traveling within the E.U., you only need your Identity card. However, a passport is necessary for a number of other transactions, such as currency exchange, purchases, etc. Visas are not required by European citizens from countries that are part of the Schengen Area. Citizens coming from countries that have not yet joined Schengen Area may require a visa to enter Greece. The E.U. visitors from these countries can acquire further information from the Hellenic

Embassies or Consulates in their countries, or from their travel agencies. Before visiting Greece, please consult the detailed information on the <u>Ministry of</u> <u>Foreign Affairs' website</u> and find out whether you require a Visa.

# **Contacts- Checklist &** Forms CED/NOF

## Contacts

#### **Conference Event Team**

**Professional Conference Organizer** 



#### **CONVIN SA**

29 K. Varnali Str. 15233 Chalandri, Athens T: +30 210 6833600 W: <u>www.convin.gr</u>



#### **Official Forwarder**



#### HARLAS INTERNATIONAL TRANSPORT S.A

39 Gounari str, 18531, Piraeus, Greece
PIC : Ms. Efi Griva
T: +30 210 9648771-5 (ext. 205)
E: exhibitions@harlas.gr

#### ATHENS WARHOUSE DETAILS

COLONIS 3PL A.E. STR. MAKRIGIANNI 64 AG. IOANNIS RENTIS 18233 Tel: 21 0347 3901

#### Memberships













- Exhibition- Sponsorship Management
   Email: <a href="mailto:sponsorship@ced-iadr2023.com">sponsorship@ced-iadr2023.com</a>
- Registrations & Hospitality Services (i.e., Accommodation, Land Arrangements, etc.)
   Email: <u>delegates@ced-iadr2023.com</u>
- Exhibition Extra Orders:

Conference Correspondence Email: orders@ced-iadr2023.com

- General queries:

Conference Correspondence Email: info@ced-iadr2023.com

#### CONVIN S.A will also be at your disposal for any queries related with:

- Hotel bookings (Provision of best hotel rates for groups and individuals)
- Visa services
- Ground Transportation services
- Tours & excursions
- Organizing private meetings
- Organizing events such as dinners, restaurant reservations for groups

- Printing services
- Multi lingual local Staffing
- Customized Airport transfers / meet & greet services
- Custom stands construction for exhibition, staffing services,
- Gifts and Promotional materials

## **Exhibitor Checklist**

			T			
For what	Till when	To whom	Specs			
General files/ forms requested:						
Company Logo for <b>Printed Material</b>	Upon signing the Agreement		*.jpg, 300 dpi High Resolution			
Exhibitor Receipt form (signed)	By 23 <sup>rd</sup> of June		Complete relevant form (page 14)			
Names for Registrations for Scientific Programme – Full Access (Complementary)	By 20 <sup>th</sup> of July	Your Exhibition Coordinator: <u>sponsorship@ced-</u> <u>iadr2023.com</u>	With full details as per official <u>registration form</u> . Last Name/First Name Position / e-mail address			
Names for Exhibitor Registrations (Complementary)	By 20 <sup>th</sup> of July		Last Name/First Name Position / e-mail address			
Orders for Extra Booth Equipment	& Deliverables	-				
Furniture, AV, Cleaning, Plants, etc.	By 14 <sup>th</sup> of July (After that date, an extra 25% surcharge policy applies).	Addressed to (as indicated in the relevant A-Z information section) per service	Fill the relevant Order Forms available <u>here</u> .			
For late orders, given after the aforementioned deadline the following surcharges will apply: From <b>15<sup>th</sup> July – until / and on site</b> : a 25% surcharge on the late order total amount (subject also to availability) Files for Materials according to each Sponsorship Agreement:						
Advertisements File Format: high resolution *.pdf file	By 20 <sup>th</sup> of July	Your Exhibition Coordinator: <u>sponsorship@ced-</u> iadr2023.com	Final Program Dimensions: <b>For Full Page Advert file:</b> A5 Size (148(w) x 210(H) mm) 0,5cm trimming – Fonts: outline			
			<b>For Half Page Advert file:</b> 1/2 A5 Size (148(w) x 105(H) mm) 0,5cm trimming – Fonts: outline			

## **Exhibitor Receipt Form**



PLEASE COMPLETE AND RETURN THIS FORM **by 23rd of June** (via email at <u>sponsorship@ced-iadr2023.com</u>), TO ENSURE THAT WE ARE NOTIFIED OF YOUR REQUIREMENTS.

#### **CONTACT DETAILS**

mail:	
ompany Name:	
ompany Representative:	

#### **BOOTH DETAILS**

#### Stand type required (please tick as appropriate):



 $\bigcirc$ 

I wish to have just the **Basic booth** package.

Fascia Name (company name sign): .....

I wish to create a bespoke stand build and plan to use my own contractor.

#### **Contractor contact details** (optional):

Name:

International Telephone number: .....

